



## **Banner Managed Communication**

### **Quality Policy**

Our aim is to keep our clients happy by delivering what they want, on time, with a pro-active and supportive service, delivering customer value through a first rate service.

- We measure our success by asking for and tracking feedback from our clients.
- We empower our employees by recognising that every employee can contribute to improve.
- We improve our effectiveness by implementing projects that enable us to rectify issues promptly.
- We improve our effectiveness by implementing projects that extend our capabilities as identified by clients and ourselves through our management system.

We all recognise that supporting our customers and their business objectives is a key factor in our success.

A handwritten signature in black ink, appearing to read 'Catherine Burke'. The signature is fluid and cursive, with a large initial 'C' and 'B'.

Catherine Burke  
Managing Director, Banner Managed Communication